

RAC Warranty.
The Aspen Building,
Floor 2,
Vantage Point Business Village,
Mitcheldean,
Gloucestershire GL17 0AF

Customer Services Telephone: 0845 070 7789
Fax: 0844 871 8260

rac.co.uk

RAC Warranty

Gold Maintenance and Breakdown Cover



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RAC
warranty

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What the Agreement provides

We aim to provide a safe, high quality service to maintain and repair your vehicle for the period selected.

Eligibility

Applicable to vehicles up to a maximum of 10 years old, having covered less than 100,000 miles at the date of application retailing over £2,500.

What is included in the Agreement

The Agreement is for maintaining and repairing your vehicle and includes:

Periodic Maintenance Inspection

One maintenance inspection of your vehicle during the term of the Agreement and annually thereafter for agreements of more than one year. Your Supplying Dealer will complete the periodic maintenance inspection after you purchase your Agreement for your vehicle. If, however your Supplying Dealer is unable to perform the periodic maintenance inspection, please contact the Administrator for details of our preferred repairer. The Supplying Dealer or our preferred repairer will complete a Periodic Maintenance Inspection Form to show you what he or she has checked.

Maintenance

Labour and parts costs for repairs to maintain your vehicle if an included part suffers a failure to perform its function (including maintenance repairs required following a manufacturer's service), up to the repair value selected at time of Application and subject to the Maintenance and Repair Conditions.

Breakdown

Labour and parts costs for included parts in the event of a breakdown which immobilises the vehicle, up to the repair value selected at time of Application and subject to the Maintenance and Repair Conditions.

The Agreement does not include the following:

Design or existing faults

Accidental damage

Diagnosis

Consequential damage

What parts are included?

As part of the Agreement we include maintenance due to failure of certain parts, including maintenance repairs required following a manufacturers service. A failure is the failure of a component to perform its normal function. The Agreement also includes repairs due to a breakdown. A breakdown is the failure of a component which results in the immobilisation of the vehicle.

Engine

Rocker assembly, inlet and exhaust valves, valve guides and springs (excluding burnt valves and decokes), cylinder head (excluding cracks and overheating damage), head gasket, head bolts, push rods, camshaft and cam followers, timing gears, chains, tensioners, oil pump, pistons and rings, cylinder bores, gudgeon pins, con rods and bearings, crankshaft and bearings, oil seals and bushes, inlet and exhaust manifolds, flywheel and ring gear, distributor drive, oil cooler.

Timing Belts

Provided there is proof that manufacturer's replacement recommendations have been complied with and they are free from oil contamination.

Turbo (Factory Fitted)

The complete unit (including the wastegate, if it is an integral part of the turbo unit and cannot be purchased separately).

Gearboxes Manual

All internal failures of gears, shafts, synchromesh hubs, selectors, seals and bushes, bearings, speedometer drive, overdrive units (when fitted), solenoid, transfer box.

Automatics

All internal failures of gears, oil pump, seals, shafts, bushes, clutches, brake bands, bearings, governors, servos, torque convertor, drive plate, valve block, computer governor, modulator valve, speedometer drive.

Continuous Variable Transmissions CTX/CVT

All internal failures of clutches, planetary gears, reduction gears, shafts, variable pulleys, thrust link drives, internal seals, bushes and bearings.

Drive System (Front/Rear)

Crown wheel and pinion, half shafts, half shaft oil seals, bearings, planet gears, bevel gears, rear external drive shafts, constant velocity joints, 4 wheel drive units.

Brakes

Brake master cylinder, wheel cylinders, brake calipers, servo, brake pumps, brake limiter valve, ABS computer/sensors/pumps. Excluding: Beam axle and bearings, radius arm and bearings, rubber gaiters drive flange, together with all other parts not listed.

Steering

Rack and pinion, steering box, idler box, power steering rack/ram and pump, pressure pipes, reservoir, steering column.

Cooling System

Water pump, thermostat, heater matrix, electric fan motor/sensor, viscous fan coupling, radiator, air conditioning pump, condenser, evaporator, magnetic clutch and valves (when fitted as standard).

Propshaft

Propshaft, universal joints and bearings. Excluding: Rubber couplings, together with all other parts not listed.

Fuel System - Petrol/Diesel

Mechanical/electrical fuel pump, carburettor, electronic carburettor sensors and stepper motor, choke assembly, injection system.

Front/Rear Suspension

Shock absorbers, coil springs, upper and lower wishbones, ball joints, swivel joints, McPherson struts, suspension arms, anti-roll bar, self-levelling units and reservoir, pump and regulator valves, seals, displacer, hydro-pneumatic system.

Wheel Bearings

Front and rear wheel bearings.

Clutch

Centre plate, pressure plate, thrust bearing, clutch fork, cable, master cylinder, slave cylinder.

Electrics

Starter/solenoid, alternator, regulator, coil, distributor, electronic ignition module, front and rear window/headlamp wiper motors, heater fan motor, indicator interrupter unit, electric window motor, sun roof motor, instrumentation gauges, centralised locking solenoids/pumps, switches relays, sensors, electric aerial motor, horn, cruise control system.

ECU System

Ignition system, fuel system, transmission system.

Casings

Cylinder block, gearbox and axle, provided they have been damaged by a breakdown of one of the items included.

Sundry Items not included

Anti-freeze, lubricants, filters, transmission fluids, external oil leaks, serviceable and/or ancillary items (e.g. plugs, points, condenser, distributor cap, rotor arm, core plugs, etc.).

Extensions to the Agreement

If we accept a maintenance or repair request for failure of parts or a breakdown, you may also be entitled to the following benefits, but the amount we will pay must not exceed the repair value selected by you at the time of Application, you must always get our prior authorisation for these costs.

1) Vehicle Hire

We will pay up to £50 per hour per day including VAT for a maximum of 7 days. Vehicle hire is only available when the manufacturers recommended repair time exceeds 8 hours. The period of hire does not include delays while awaiting the start of the maintenance or repairs or delivery of parts.

2) Recovery

If the vehicle is immobilised we will pay for towing charges up to £50 including VAT.

Provider

The Warranty Group Services (Isle of Man) Limited, of St George's Court, Upper Church Street, Douglas, Isle of Man, IM1 1EE. Registered Number 094279C.

Administrator

The Agreement is administered by TWG Services Limited, The Aspen Building, Floor 2, Vantage Point Business Village, Mitcheldean, Gloucestershire GL17 0AF. Telephone: 0845 070 7789. This is a private company limited by shares and incorporated in England.